ORACLE APPLICATIONS UPGRADE & CLOUD MIGRATION READINESS SERVICES

The Data Intensity Advantage

Full Technology Stack Services

- Spanning Every Architecture Layer

Migration to Any Platform

- Options to Support Your Business Needs — On-Premises, Private, Public (OCI, Amazon, and Microsoft), and Hybrid Cloud

24 x 7 Support

- Flexibility to Scale the Right Level of Resources at Any Point in Time

Expertise

- Technical and Functional Expertise to Ensure You Get the Most Out of Your Oracle Investment

Services Portfolio Design

- Targeted to Improve Productivity and Efficiency

- Spans the Entire Life Cycle: Strategy, Implementation, Upgrades, and Ongoing Support

- Multi-Environment: On-Premises/Private Cloud, Public Cloud, or Hybrid Cloud

Challenge

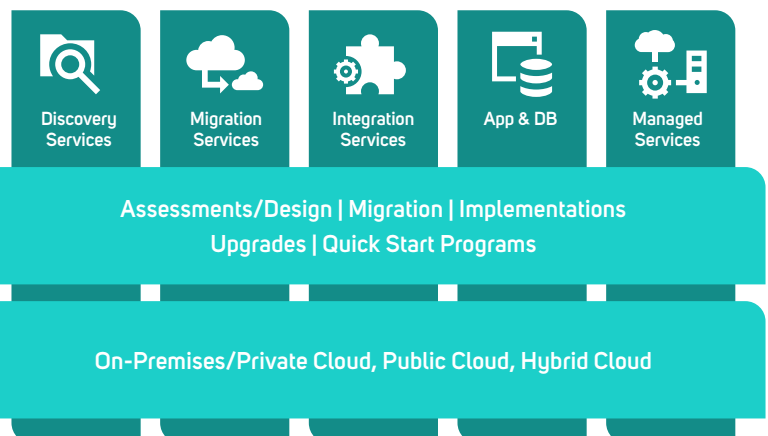**Do you face these Oracle applications or cloud migration challenges?**

- Leveraging Sunk Investment Costs
- Reducing Total Cost of Ownership
- Excessive Application Complexity
- An Imminent Platform Refresh or the Need to Enhance User Support Levels

With a global workforce encompassing Oracle infrastructure and platform expertise, our teams have remained on the leading edge of best practices. Our frequent experience managing these challenges for our clients helps us maintain our expertise in planning, executing, and migrating services on Oracle IaaS, PaaS, and SaaS platforms.

Solution

We leverage our experience to optimize the value of your software investments and business processes, to achieve higher availability, performance, velocity, and scalability.

	Discovery Services	Migration Services	Integration Services	App & DB	Managed Services
Cloud Services	Assessments/Design | Migration | Implementations Upgrades | Quick Start Programs				
Technical & Functional Consulting Services	On-Premises/Private Cloud, Public Cloud, Hybrid Cloud				

Application Upgrade and Migration Services for Cloud Readiness

Oracle EBS Health Check Full System Scan & Review

Data Intensity Talent Development Program

- CEMLI Scanner and Organization
- Structure Scripts Run
- Alerts
- Custom Library
- Discovery Reports
- Functions/Procedures
- Host Scripts
- Packages
- Reports/Forms
- SQL Scripts
- VIEWs
- Packages
- Work Flows
- XMLP Templates
- Form Personalization

Assessment Report on Current State

- Java Customization (OAF, JSP, etc.)
- Homegrown Systems
- Third-Party
- Integrations
- Payables
- Customizations (Credit Cards, Banks, etc.)

Data Analysis and Level of Effort

- Interfaces
- Impact
- Difficulty
- Remediations

Discovery Services

This service ensures that your desired Oracle E-Business Suite upgrade release delivers all the functionality and performance you seek to meet your business needs. Our methodology provides the best upgrade strategy and a road map for getting there — identifying ways to simplify operational states, eliminate unnecessary customizations, and ensure that users will be able to take full advantage of the target release's new functionality.

EBS Health Check (Current State)

In preparation for an application upgrade of your current-state EBS release, we perform a health check to gather insight into any issues (e.g., customizations, application interfaces, database connections, and performance) that would hinder a successful transition. The data is analyzed, and a detailed report recommends how to

- Improve performance and platform stability
- Lower operational costs (i.e., optimization of system functionality/business processes)
- Eliminate unnecessary complexities

Oracle EBS Upgrade Assessment (Future State and Road Map)

Our Oracle EBS upgrade assessment leverages the output of the Oracle EBS health check to define your most efficient upgrade path. Our Oracle EBS experts work with your business and IT teams to assess processes and perform a fit-gap analysis of your targeted Oracle EBS release. This includes a review of both the functionality available in the release as well as the technical (infrastructure) impacts that could result due to the upgrade.

Oracle EBS Upgrade Prework

Over the life of an Oracle EBS environment, data anomalies accumulate for a variety of reasons, including changing business requirements, configuration updates, and business process changes. Such anomalies need to be identified, remediated, and moved to the associated production to ensure there are no unknown issues that can inflate your upgrade budget and timeline.

Our Oracle EBS Experts work with your business and IT teams to perform the functional and technical work required to validate your environment's data, move any required fixes into a dedicated test environment, and deliver an initial upgraded EBS environment for review. This process helps validate the road map and ensures a successful upgrade.

Cloud Migration Readiness Assessment

Data Intensity offers platform-agnostic expertise to help you choose from all the best possible paths to meet goals for performance, scale, SLA, and business success. This service is a planning progression service based on your migration strategy requirements. Completed in a very short amount of time, it is the first, critical step you will want to take toward executing an efficient and advantageous migration from your current EBS state to a cloud-based environment.

2–4 Weeks		4–6 Weeks		2 Weeks	Perpetual
Assess	**Architect**	**Plan**	**Build/Migrate**	**Validate**	**Operate**
• App & DB Health Check • Architecture Assessment • Performance Analysis • State of Path Levels • Customizations • Data Integration Points • Define Key Outcomes and Metrics	• Application Needs • Business Processes • Data Integration Needs • Process Requirements Mapping • Best-Fit Cloud Services • Workload Priority Investment Protection Requirements • Data Management • Connectivity • Security • Compliance	• Master Project Plan • Zero Downtime • Resource Coordination • Cross-Functional Accountability • Risk Assessment	• Execution of Plan • Connectivity • Cloud Services Processing • Application Build • DB Build • Data Migration Services • Interface Connectivity • App Integration • Customizations	• Test • User Handoff • Success Metrics Review	• Monitoring • Management • Security Ops • Performance • Functional Support • Patch Management • Integration Management • DR/HA • Compliance • Master Architect

The Data Intensity Difference

Complete Portfolio

Full technology stack service includes a complete range of services for every stage in the EBS life cycle from infrastructure to databases, platform, middleware, and applications, whether you need project work or a managed service.

Deep, Unbiased Oracle Expertise

An Oracle Platinum Partner and Oracle Managed Services Provider. Our team of experts hold over 2,900 certifications across more than 20 Oracle specializations in both technical and functional development.

Multi-Cloud Services Expertise

Global experts to help tailor your journey to the cloud, whether you are looking for assistance with your on-premises environment or moving to Data Intensity's private cloud, Oracle's Cloud, other public cloud providers, or a hybrid infrastructure.

Scalable Resource Model

Dedicated account team with a developer and a functional expert delivers 24 x 7 support for the cost of a single salaried employee. Our resource pool is extensive and global, and it scales seamlessly to meet your changing business needs.

Automation

Our philosophy for using automation is simple and elegant: streamline tasks, limit errors, and complete the job faster. Our experts employ automation techniques to accelerate tasks that other providers still struggle to complete manually.

200+
Cloud Migrations

800+
Professionals Worldwide

20+
Application & Cloud Specializations

- 24 x 7 Global Support Model
- ITIL-Compliant Service
- Management Platform
- Named & Dedicated Support Models
- Customer Success Manager
- Comprehensive, Full-Stack Support Services
- Design-Implement-Support Methodology

A Global Capabilities Footprint & Valued Service

Poland
Global Customer Solutions Center

London, UK
EMEA HQ and Support Center

Rostov-on-Don, Russia
Global Customer Solutions Center

Boston, MA
Data Center

Salt Lake City, UT
Data Center

Bedford, MA
Global Headquarters

Chennai, India
Regional Office & Support Center

Covington, KY
Regional Office & Operations Center

Atlanta, GA
Regional Office & Support Center

Hyderabad, India
Global Customer Solutions Center

Bengaluru, India
Global Customer Solutions Center

Australia
APAC HQ and Support Center

Areas of Support for Oracle E-Business

Our portfolio of full technology stack services spans every architectural layer including infrastructure, platform, and application, and every phase of deployment from planning through implementation, testing, and life-cycle maintenance.

Advisory Services

- Strategic Planning
- Implementation Road Maps
- Project Planning
- Health Checks and Assessments
- Version Migration Assessments
- Capacity Planning

Implementation and Migration Services

- Project Management
- Migration From Legacy to EBS
- Data Center Migration to Private, Public, or Hybrid Cloud
- Rollout of New EBS Modules or to New Teams and Locations
- Third-Party Integration
- Database Migration
- Data Conversion
- Mobile Rollout

Backup and Disaster Recovery

- Scenario Planning
- Evaluation of Alternatives
- Implementation and Testing
- Test Plan Development

System Administration

- User Management
- Application Administration
- Database Administration
- Audit Compliance
- Help Desk
- 24 x 7 Monitoring and Reporting

Functional Services

- Module Setup, Configuration, and Testing
- Data Upload
- Reporting and Data Export
- Bidirectional Integration of Third-Party Systems Including B2B and EDI
- Enterprise Connectivity (Dell Boomi, MuleSoft, and Informatica)
- Form and Screen Development
- Procedure and Work Flow Development
- Application Performance Monitoring and Tuning
- Data Integrity
- Verification and Validation
- User Training

Application Management Services

- Application Support and Bug Fixing
- Database Support
- Monitoring and Troubleshooting
- Remote Management
- Patch Management (OS, Application, Database)
- System Performance Monitoring and Tuning
- Capacity Management and Tuning
- Maintenance Automation
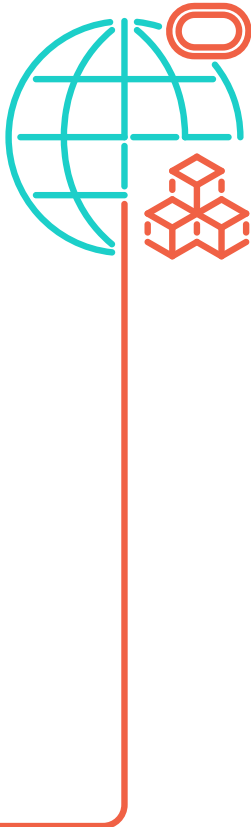
Infrastructure Services and IaaS

- Available to EBS Environments Hosted Either Wholly or Partially on the Data Intensity Private Cloud
- Cloud Hosting
- Cloud Monitoring, Management, and Reporting
- Capacity Management
- Performance Monitoring and Tuning
- Infrastructure Redundancy and Fail-Over

Oracle E-Business Suite Modules/Application Flows

Oracle EBS is a comprehensive suite of integrated, global business applications that enable organizations to make better decisions, reduce costs, and increase performance. Data Intensity provides EBS application module support throughout the entire technology stack, including

Financial Management
- Financial Control and Reporting
- Procure-to-Pay
- Credit-to-Cash
- Cash and Treasury Management
- Asset Life-Cycle Management
- Lease and Finance Management
- Travel and Expense Management
- Financial Analytics
- Governance, Risk, and Compliance

Human Capital Management
- Global Core Human Capital Management
- OTL and Payroll
- Workforce Management
- Workforce Service Delivery
- Talent Management
- HR Analytics

Customer Relationship Management
- Oracle Order Management
- Oracle Channel Revenue Management
- Oracle Marketing
- Oracle Service

Service Management
- Advanced Inbound Telephony
- Advanced Outbound Telephony
- Advanced Scheduler
- Depot Repair
- Email Center
- Field Service
- Interaction Center

- iSupport
- Mobile Field Service
- Scripting
- Service Contracts
- Spares Management
- TeleService

Project Portfolio Management
- Project Billing
- Project Costing
- Project Contracts
- Project Collaboration
- Project Management
- Project Resource Management
- Project Portfolio Analysis

Advanced Procurement
- Purchasing
- Sourcing
- Procurement Contracts
- Services Procurement
- iProcurement
- iSupplier Portal
- Supplier Life-Cycle Management
- Oracle Supplier Network

Supply Chain Management
- Concept-to-Release
- Forecast-to-Plan
- Plan-to-Replenish

Value Chain Execution
- Global Trade Management
- Mobile Supply Chain

Azure

ORACLE **Platinum Partner**
Cloud Select
North America
Oracle Cloud Managed Service Provider

Microsoft
GOLD CERTIFIED
Partner

amazon
web services

Data Intensity is the largest independent multi-cloud services provider focused on managing mission-critical applications and services in a hybrid cloud world. Our purpose-built solutions and services focus on the life-cycle design, implementation, support, and operation of technologies and platforms that power our customers' business processes. Customers choose Data Intensity because we allow them to focus on their critical business needs while we focus on their applications and multi-clouds investments.